

# Georgia Cares Case Management System



## REFERRAL

- Referral made to Georgia Cares, with Consent and Release Form signed by legal guardian
- Georgia Cares reviews for completion
- Georgia Cares intake (if follow-up information is needed)
- Screening (levels 1, 2, or 3)



## EMERGENCY

- If there is an emergency intake or recovery by law enforcement, the "referral" steps are completed immediately.
- Emergency services are coordinated to include: DFCS Referral, Medical treatment, and emergency placement if applicable and confirmation received by LE



## ASSESSMENT

- Assessment Administrator reviews case and sets assessment time and location with referral source/legal guardian
- Case is assigned to an Assessment Coordinator (Licensed Social Workers)
- Assessment completed in person with the youth and outcome email sent immediately
- Assessment reporting complete and sent to Referral Source/Legal Guardian within 7 days



## CASE ASSIGNMENT

- Confirmed victims move forward to be assigned a Care Coordinator. At risk youth are referred out and do not continue as a Georgia Cares client.
- Care Coordination Director assigns confirmed youth to a Care Coordinator (Licensed Social Worker)



## CARE PLANNING

- Care planning and goal setting is done in person with the youth.
- recommendations also coordinated with service providers.
- Individualized Service Plan for each confirmed victim is completed.
- Placement at a DMST Residential Provider could be a recommended service, but can also be addressed later as the placement needs for youth can change.



## CASE MONITORING

- On-going case management and monitoring a youth's case for as long as their journey takes.
- We work the youth's service plan alongside the youth and maintain contact with partners to ensure that we are all supporting the youth.
- For youth in DFCS care, who sign themselves back into care, we have been able to follow youth through transition age.



## CLOSURE AND FOLLOW-UP

- For successful case closure, the youth has met all of their Care Plan goals!
- For youth aging out, we connect to adult service providers and follow-up after case closure.
- We follow-up with them for a year after closure, at 6 months and 12 months, to determine if they are independently working their Staying Well Plan and we track recidivism.